



ETA reference number: 65000000134773

Dear Zylmsvgaxa XSREEVPYZN

Thank you for your application for an Electronic Travel Authority (ETA) (subclass 601) to visit Australia.

The Department of Home Affairs requires additional information to further assess your application. Follow the below steps for details on how to provide this information:

Step 1:	<u>Create an ImmiAccount</u> If you already have an ImmiAccount, proceed to step 2.
Step 2:	Click on this link: <u>ETA form</u> Login into ImmiAccount and enter your unique ETA reference number displayed at the top of this letter above. This will load information from your ETA application.
Step 3:	Download and complete all fields in Form 1554: <u>ETA request for further processing information</u>
Step 4:	Attach the following documents to your ETA application via your <u>ImmiAccount</u> <ul style="list-style-type: none">• Copy of your passport biodata page (page with the holder's personal details and photo)• A completed Form 1554 (see above)• Additional information demonstrating you have a genuine intention to temporarily visit Australia, such as:<ul style="list-style-type: none">○ Evidence of your employment or study in your country of residence.○ Evidence you have sufficient funds to support yourself during your visit.○ Evidence of travel arrangements (such as accommodation bookings, airfares).○ List of your immediate family members (including full names, dates of birth and relationship to you). Immediate family members include, children, parents and siblings.
Step 5:	Submit the information.

The department will assess your ETA application based on the additional information you have provided. If you provide incomplete or incorrect information, your application may be delayed or refused. The department may decide on your application without requesting additional information.

Further information:

- **Do not submit further ETA applications through the Australian ETA App as the result will be the same.**
- You can check the status of your ETA application in [ImmiAccount](#).
- **Important:** You should not finalise any travel arrangements until you have received your visa decision letter to your nominated e-mail address.
- Your ETA service charge payment has been received. This service charge is non-refundable and will appear on your bank statement with business name: **AUSTRALIAN ETA, NORTH SYDNEY.**

Yours sincerely

Department of Home Affairs

Sent to:

Sent on: 02 July 2025